



Civil Rights and Non-Discrimination Statement

Your Rights as a Patient

Our agency is committed to providing high-quality care and services to all patients with dignity, respect, and compassion. We do not discriminate in the provision of services on the basis of race, color, national origin, religion, sex, sexual orientation, gender identity, age, disability, marital status, source of payment, or any other characteristic protected by federal, state, or local law.

You have the right to:

- Receive care and services in a safe, respectful, and nondiscriminatory manner.
- Be treated with dignity and consideration.
- Participate in decisions regarding your care and treatment.
- Have your cultural, religious, and personal preferences respected.
- Receive information in a language and format you can understand.
- Request reasonable accommodations for disabilities and communication needs.
- Voice concerns or grievances without fear of discrimination, reprisal, or retaliation.

Language assistance services, interpreters, and auxiliary aids are available at no cost to you.

If you believe you have been discriminated against or that your rights have been violated, please contact our agency immediately so that your concerns can be addressed promptly.